# CopyTo 5

## Complete Manual

**Version 5.0, March, 2012**

# How to burn your files in 3 clicks?

If you want to use CopyTo straightaway without going through the manual, simply do this:
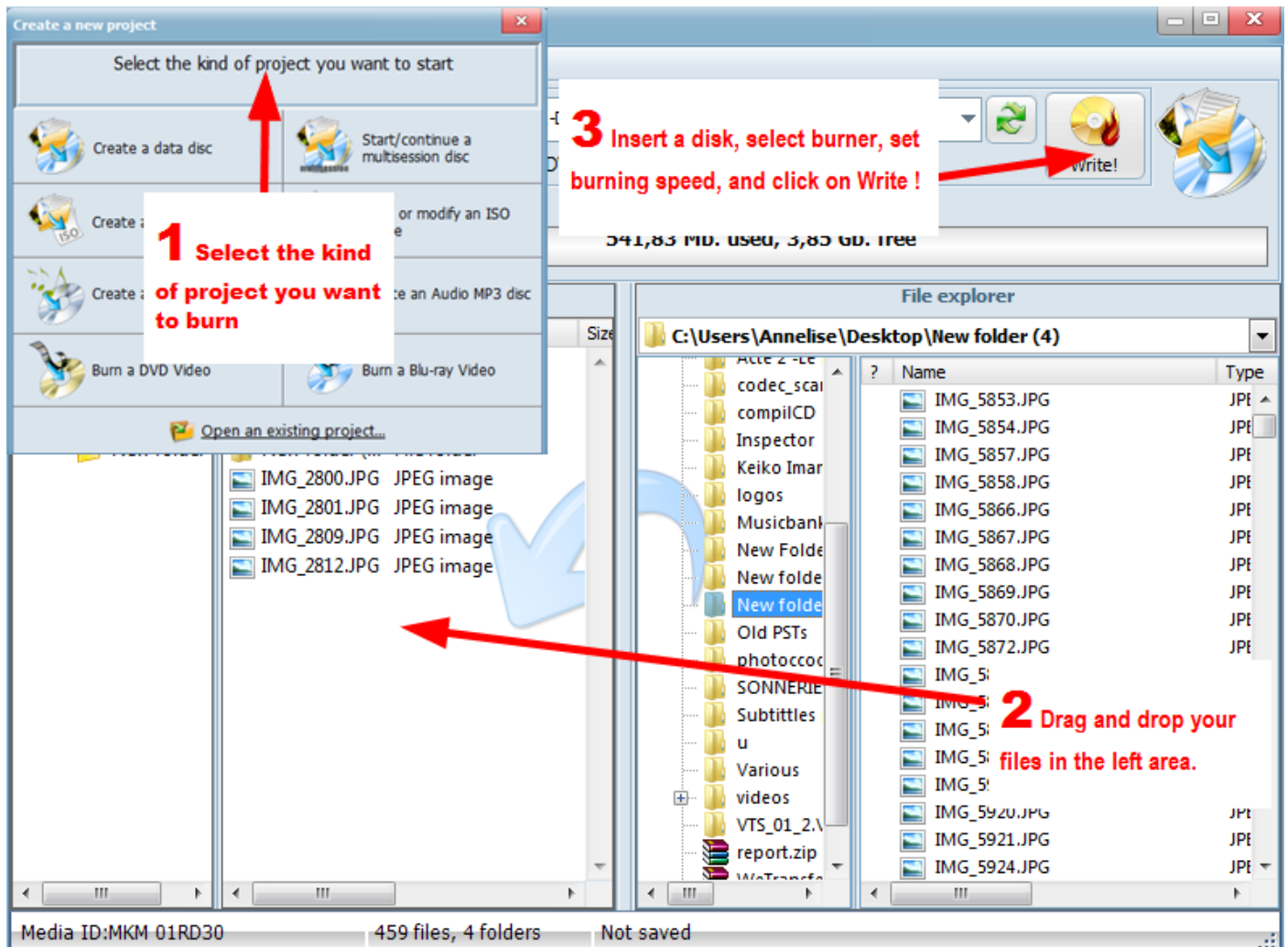


1. Open the program, select the type of project you want to burn, or do a right click on your file and select "CopyTo". The Manager will open:

2. Select your files with the file explorer, drag and drop them in the white area, arrange your files and when you're ready to burn

3. Insert your disk, and click on Burn. The burning will start.
   You're done.

   Now if you want to know more, read further.

## Introduction

CopyTo is a very easy to use tool allowing you to burn CDs, DVDs and Blu-rays of your music, data, games, pictures, video files, and much more. CopyTo uses the latest technology allowing you to burn without unnecessary complications while enjoying the benefits of speed and quality performance of a highly competitive burning application. Enjoy using CopyTo and know that VSO Software is there for your comments, questions and feedback.

### A few notes before getting started
To get the best results possible we suggest:
- using a relatively new computer and burner and well maintained hardware
- using quality disks for your burning purposes, for example we suggest the brands Verbatim, Taiyo Yuden, and Sony.
- using lower speeds for burning if your disks are not playing correctly
- using the latest firmware (check to verify your using the latest firmware: http://forum.rpc1.org/portal.php)
- verifying that material is not contaminated by any bugs or virus, etc.
- making sure that software, disks, and burners are compatible before using
- and using the latest version of the software in question

With these bases covered you are ready for some fantastic results!

## How is CopyTo integrated into Windows®?

### Aka: burn with a simple right click
Once CopyTo is installed, it can be accessed directly from the file browser, you can burn files and/or folders from Windows Explorer very quickly without having to run any application. Simply right click on what you want to burn and select *Burn* from the contextual menu. You can select more than one file or folder by holding down the CTRL key as you select. Immediately the burn process will begin as long as you have defined the basic parameters.
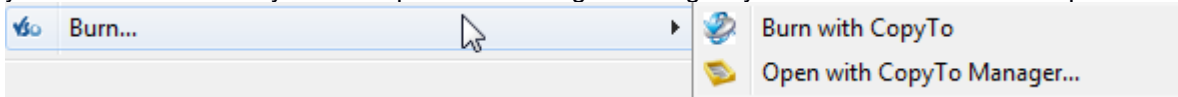


What can you back up using shell integration?
You can back up anything using this simple right click method. CopyTo will detect what it is you want to burn and ask you how you want to burn it.

*Q: What is the difference between "CopyTo" and "CopyTo Depot" commands?*
A: CopyTo copies the selected data to a medium immediately. CopyTo Depot puts the selected data into a depot, which is loaded once you create a new project with CopyTo Manager. Depot is convenient when you have to select a lot of files in different places on your computer.

## How to register your CopyTo license?

CopyTo comes with a 21 day free trial. When that period ends, you will need to buy the software (http://www.vso-software.fr/shop.php) if you haven't already done so.
Once you've received your key code by email, you need to insert it into the software.
You can either wait for the program to prompt you to register: a popup will appear and ask you if you want to buy or register the program, click on "enter key"
If you'd rather register straightaway and not wait for the pop up, click on "settings" in the manager or the tool icon on the starter, then "change settings" icon.
In the Settings window, go all the way down and click on **About.** There, click on "Enter license key".
To insert the key correctly, you will need to copy and paste it into the designated area, then click on "Activate"
For a detailed explanation of how to enter the key, please check out this guide and video:
http://www.vso-software.fr/faq/register-product.php

## Starter and Manager: two approaches to CopyTo

CopyTo is composed of two parts: the Starter and the Manager. The Manager is independent of the Starter; it is responsible for edition of your burning projects. The Starter is a nice doorway to the Manager.
Through your use of CopyTo you might find yourself wanting to go directly to the burning tasks, and in that case opening up CopyTo through the Manager is a shortcut for you. If you have multiple tasks you want to get done via CopyTo you might prefer opening the Starter so that you have all the options you need in front of you.

**Starter**
Here is what the starter looks like for CopyTo:



You can access the starter by either the CopyTo icon on your desktop:



Or in the quick launch bar (if you opted for these option upon installation).
You can also access by S*tart → All Programs →* VSO *→ CopyTo.*

**Manager**

You can access the Manager directly by going to S*tart → All Programs →* VSO *→ CopyTo → CopyTo Manager*". You can also access it through the Starter; to do so simply click on the task you would like to do (ex: Data), then click on "*Create Data CD/DVD*" and then you will see the Manager appear
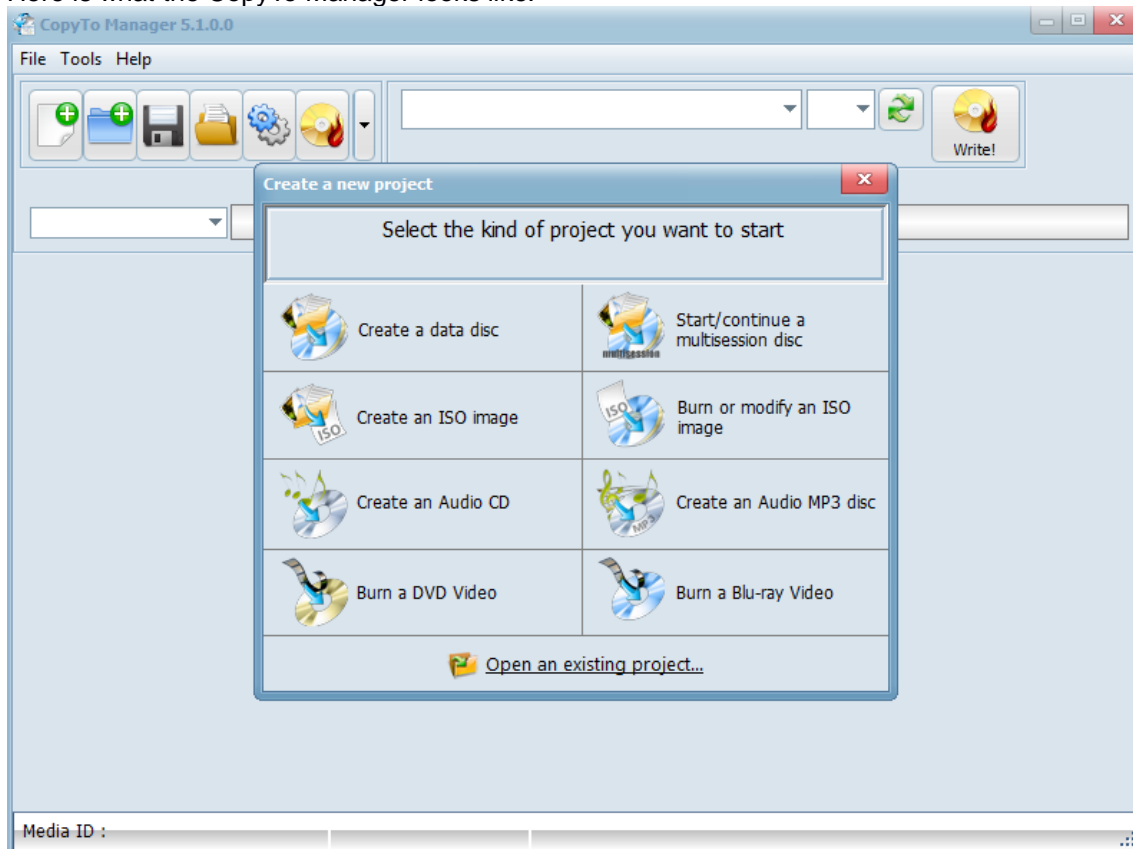
Here is what the CopyTo Manager looks like:



**Figure 2**

When you open the manager you must choose which type of project you want to work on.

## Projects:

**What are they and what is the difference?**
There are different ways to burn different projects in order to make sure the correct format of what you want to burn remains the same. If you burn your mp3s as a Data CD they may not play in your CD player for example. See below to see the difference in each type of project you can make:

**Create an audio CD**
An audio CD is one that can be played by any CD player, which means the format of the audio files are or will be converted automatically by CopyTo into an Audio CD (a format in and of itself).

**Create a data CD/DVD/Blu-Ray**
Can be used to burn any type of file(s). This option is mostly chosen for doing backups of important files or documents. When creating one of these projects you may be asked:
"You have added one or more image files. Do you want to include an automatic slideshow in the project?"
If you chose yes, then **VSO Media Player** will be burnt onto the DVD along with your other documents this will allow you to view your pictures . VSO Media Player is a photo, music and video player that works on computers. It allows you to navigate easily through your images as well as display them as a slideshow.
If you add audio files to your project you may also be asked if you want to add an automatic **Media Player** in the project. This will add VSO Media Player to your project and that way if you take your burnt disk to a computer which has no music player on is already included on your disk allowing you to easily listen to the audio files that were burnt onto it.

**Burn a DVD video**
Creates a DVD video that can be read by any living room DVD player. If you want to burn a movie onto a DVD, this is the option you should choose. CopyTo needs the movie to have a VIDEO_TS folder and its files (VOB, IFO) a proper DVD file system structure.

## What the Starter offers

Don't know where to get started? Open up the CopyTo (via the starter logo on your desktop).
Use the icons at the bottom to determine which kind of project you want to make:
A folder for your Data projects, a movie roll for Video projects, a music sheet for Audio projects, then you have the Tools symbol and the VSO box.



| Create/burn Data or ISO image, schedule backup, use multisession disc | burn/copy DVD videos or Blu-ray videos | Create/ copy Audio Cd or MP CD, play multimedia files | Erase disc, disc/burner info, check burner, settings | List of other VSO programs that can be used with CopyTo |
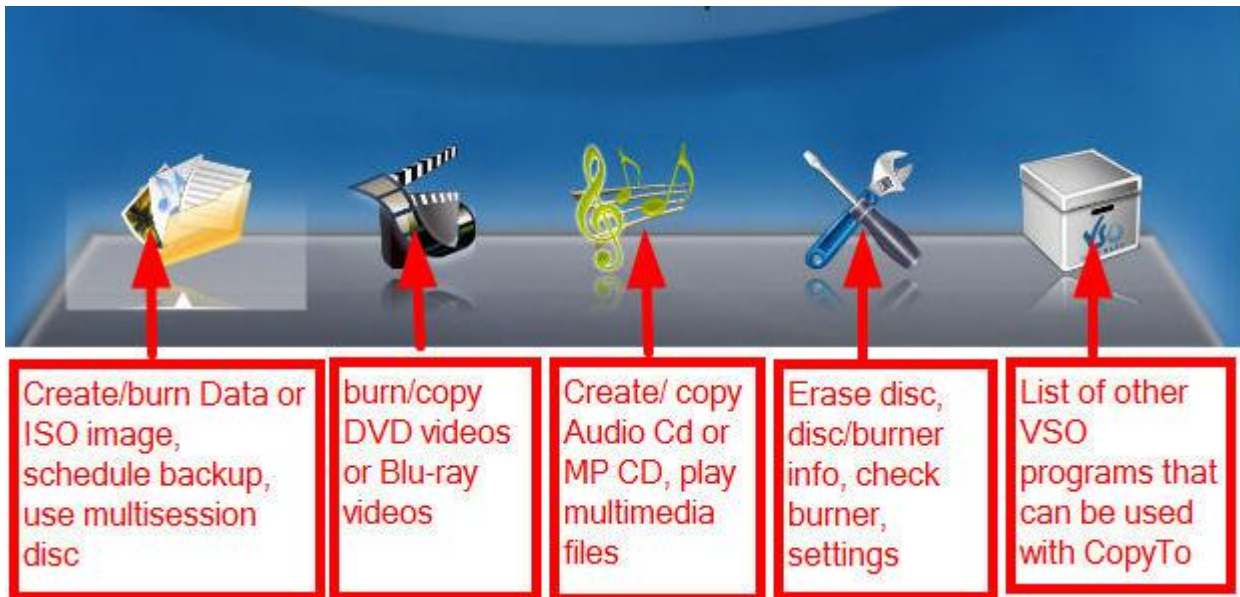
## How does the manager work?

Burning your files is a very easy, 3 step process:



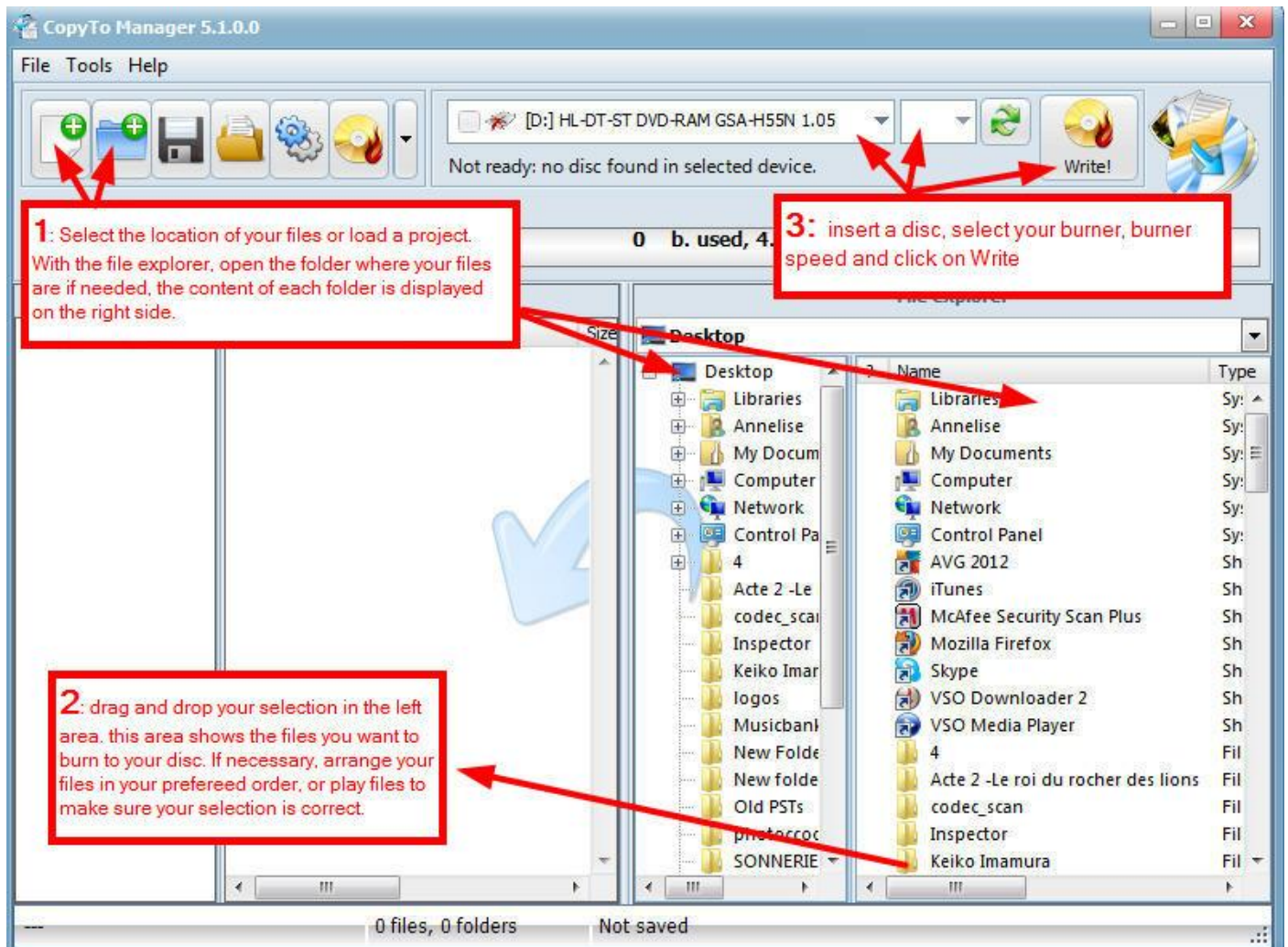1: Select your files: load an existing project or use the file explorer (right window). The root folders open in the right hand side of that window and allows for an easy file selection.

2: Highlight the files and drag and drop them in the Project window (left). You can do this as many times as needed until you fill the disk. Check the progression bar to see how much space has been used up/is left and add/cancel files accordingly, if needed.

If you have already created a project you can open it by going to File | Project | Open Project.
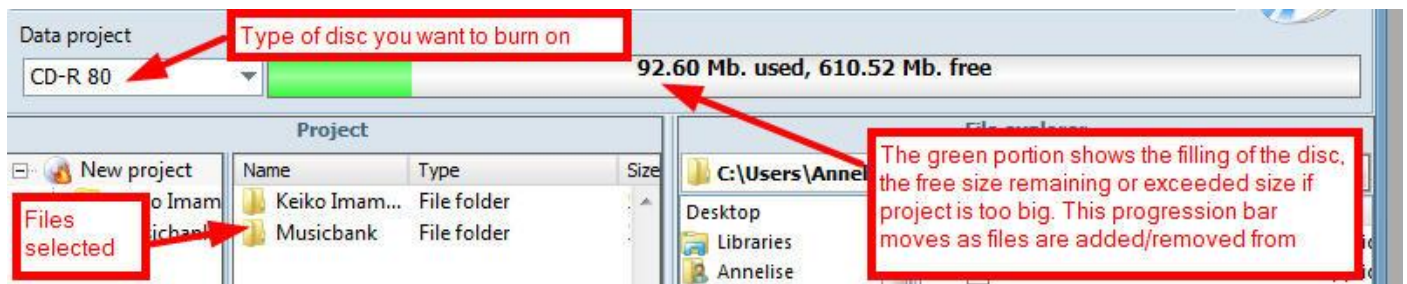


3. Insert the disk (either CD/DVD or blu-ray, according to your project); select your burner if you have more than one, the burner speed, and when you're ready, click on "Burn or Write".

If you want to burn this project at another time, save your current project by going to File | Project | Save project.  Later you can open your project and burn it then or continue to edit your project.
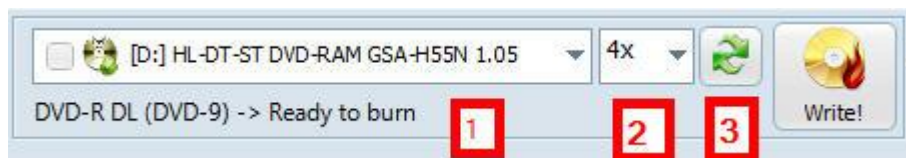


**1**: Shows the burner selected. You can click on the arrow pointing downwards to select a different burner. You will also notice underneath the drop down what type of media is in the drive.
**2**: The burn speed you have selected.
**3**: This is a refresh button. It will refresh the information in "3" (above) if you have turned on another external burner for example and it is not showing up in the list, hitting the refresh button will bring up fresh information and in this case, list the burner that was just turned on.


## Burning:

The burning process will start. It can be quick or take a while, depending on your project, the writing speed selected (though we don't recommend using high speeds for quality reasons), the disk used, your burning device…
If the writing fails, you will get info on why it failed in the log file. If you want to get help, please check the "Technical support" section page 21.

If the burning doesn't start, make sure you have inserted a disk in the burner, and you have selected the right burner if you have more than one. Use the refresh button if needed.
You will notice the speed change during the scanning process. Once the operation is complete you will see a line in the log file saying so (File test complete) and also the next to "status" you will see "Complete". You will be able to tell if there are errors or problems in any sectors on the disk.

## Manager Basics:
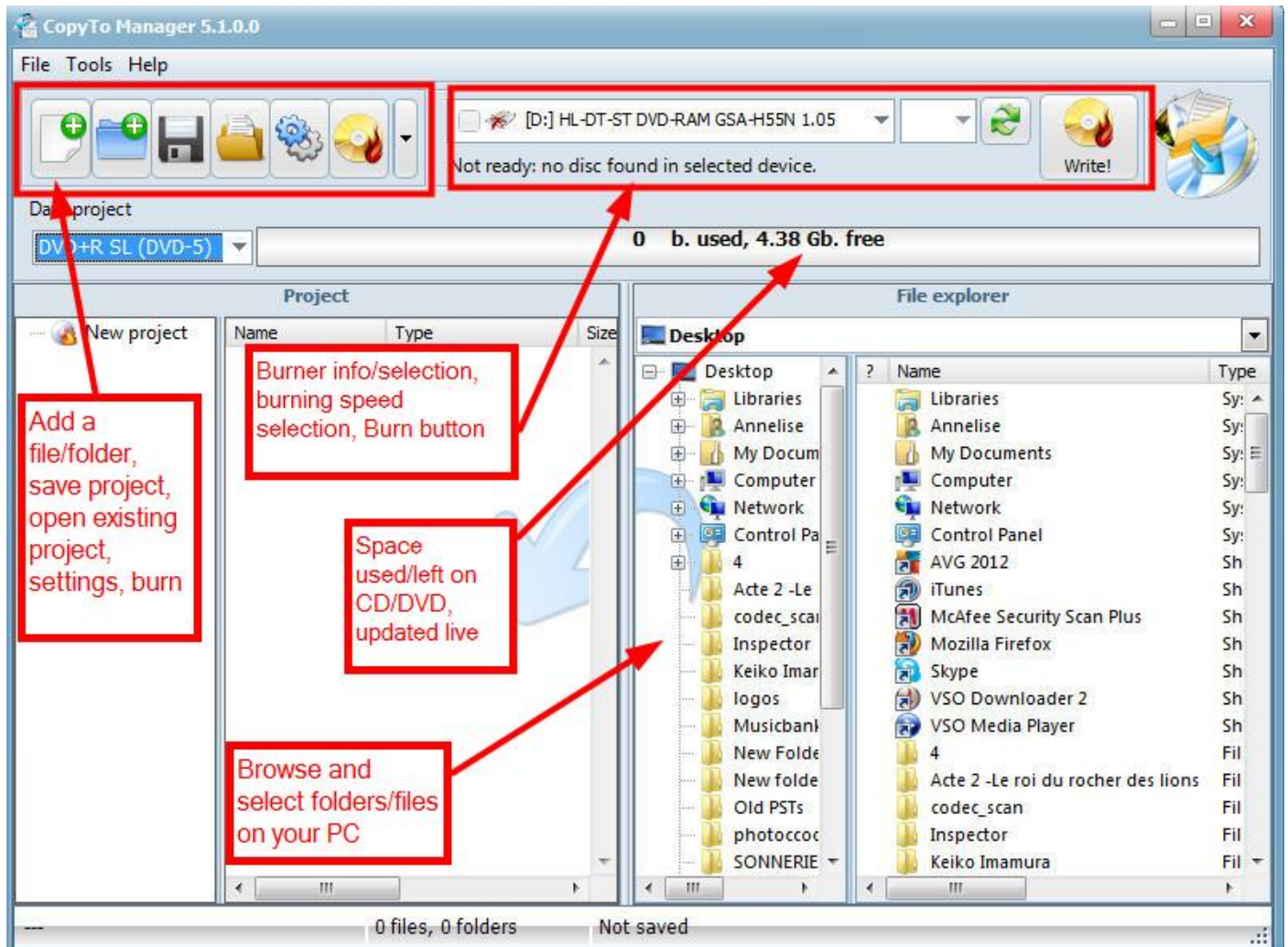


**Interface setup**

CopyTo has an interchangeable interface you can configure for your comfort. Here are some of the ways you can set up the interface:

Add/configure quick buttons: select the features you want to see appear at the top by clicking on the arrow button at the right of the quick access button (first frame on the left)

Also move around the project window and the file explorer, make this change by going to the main menu and selecting **Tools | Arrange browsers**

### File Menu:

***Project:***

**New project** Opens a new blank project for you to begin creating

**Open** Allows you to find an already composed or started project saved on hard drive or on disk

**Save** Allows you to save your project so that if you do not have time to finish it you can pick up where you left off at a later time

**Save as** Allows you to save project under a new name

**Add File:** This opens your file browser to select the files to add to your project

**Add Folder:** This opens your file browser to select folders to add to your project

### Tools Menu:

**Erase a disk** Opens window allowing you to select one of two ways on how to erase media (only Rewritable disks)

**Settings:** The settings section, also called "CopyTo Tuner" is detailed in the "settings" section of this guide, page 17
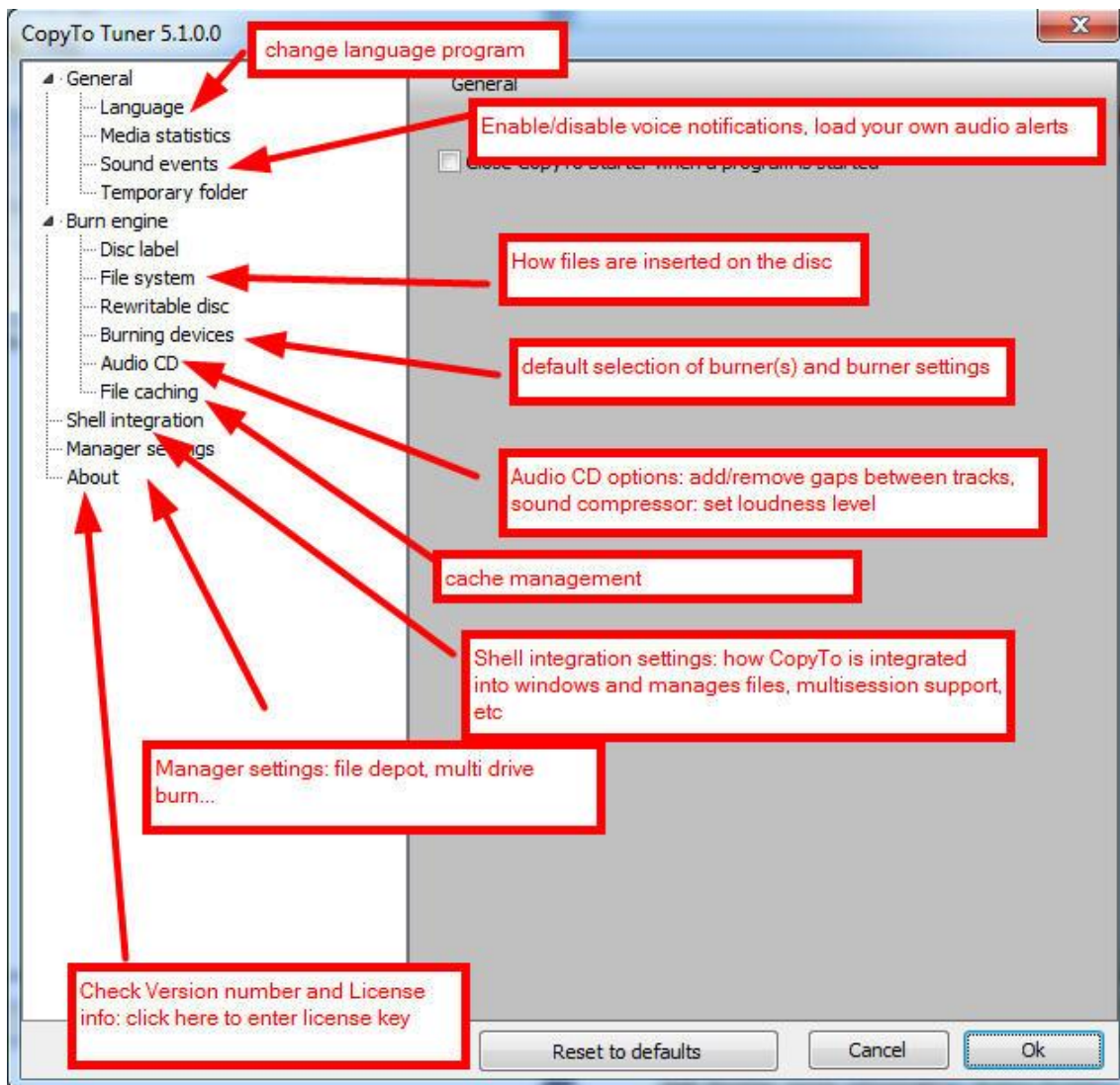
**File depot: Get File Depot**, the file depot is automatically imported during project creation. Files copied into file depot via Windows Explorer appear in your project.

**Clear File Depot** Clears the file depot.

**Arrange browsers**: customize the program windows position

**Hide file explorer:** click here to hide the file explorer

### Help Menu

**Check for updates:** will launch the VSO Updater module to see if a new version is available. You can also select your preferred update period (every week/month…)

**Online Help** opens up VSO tutorial page

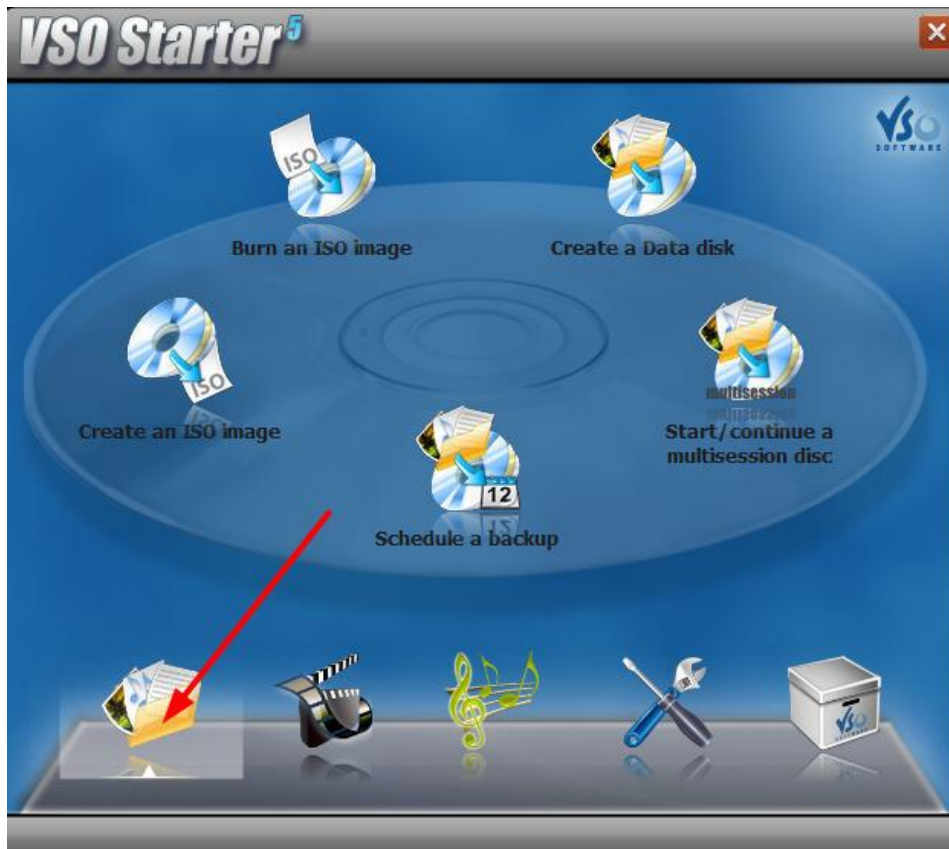**Open Log** Shows logs (details) of past CopyTo attempted burns

**About...** Shows copyright and version information, you can enter your key here to register the software

Let's now have a look at each project:

## Starter Interface

Break down of what you will find in each section

### *Data*



Click on the type of project you want to do, and the manager will open.
Here is some detailed info about each project type:

## Create an ISO image

Creating an ISO will create an image of your project. It will be considered as one unit (not longer individual files or folders).
For more info on ISO files, please read this: http://en.wikipedia.org/wiki/ISO_image

## Burn an ISO image

Works exactly the same as any data burning: you choose your ISO files with the file explorer, then drag and drop them into the project space, then insert your disk, and burn.

## Create a Data disk

This project can be used to burn any type of file(s): pictures, data, documents, videos. This option is the most versatile and certainly the most used in CopyTo.

## Start/Continue a multisession disk

You can create Multisession disks with CD-RW, CD-R, mini DVD (SL/DL), DVD+R (DL/DL) and DVD+RW (DL/DL). Go to "Settings" "shell integration" to apply your preferred settings for multisession disks. These options are detailed page 21. Please note that burning multisession disks on DVD-R is not supported by many burners, therefore is not accepted by CopyTo to limit burning errors.

11

## Schedule a backup

With CopyTo you can set up dates for when you would like to make a backup of a set of files or folders.
When you click on this option, the "backup scheduler" program will open.
Clicking on "add" will allow you to give a name to the task you are creating. Then choose what files and/or folders you want to be backed up and also at what interval of time (i.e. daily, weekly, etc).

## *Video*
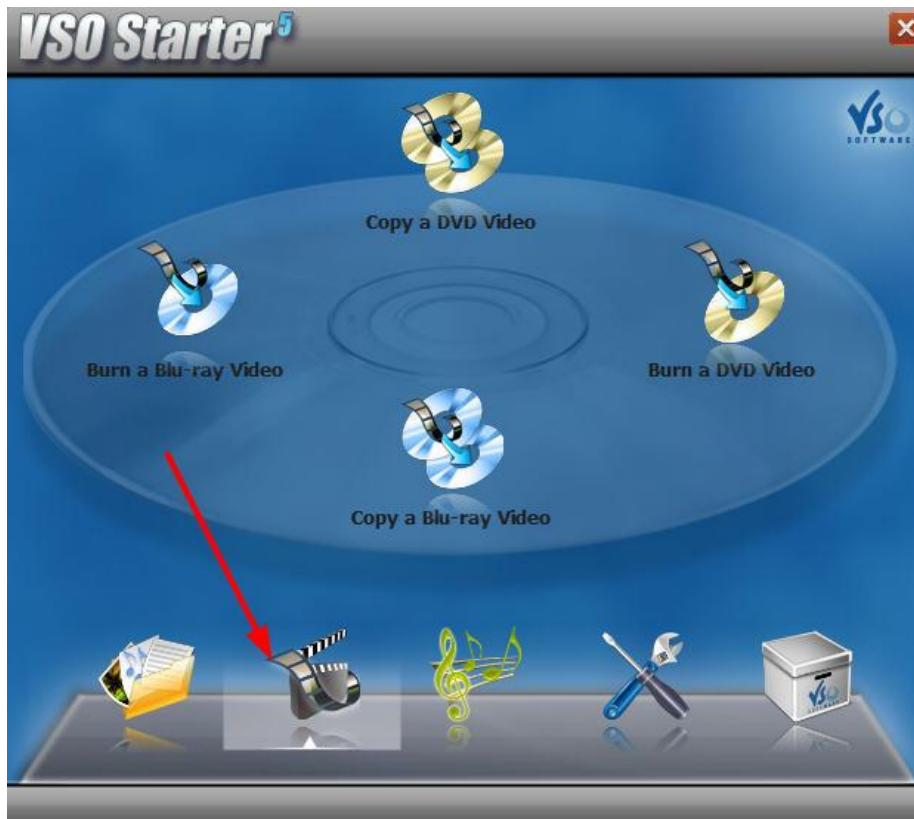


This is the video section of the software.

## Copy a Blu-ray Video

By clicking on Copy a Blu-ray Video or DVD video, the program **Blindwrite** will open (a light version of the VSO Blindwrite program)
Be aware that this program will only allow to duplicate medias that are not protected.  Running a decryptor like AnyDVD or DVD43 in the background will however let you make a copy of protected disks, however games tend it be in a different category of protected disks.  Blindwrite makes an exact copy of the disk meaning no compression or shrinking will be done.  You cannot copy a double layer disk to a single layer disk (assuming the double layer is has more than 4.4 gb of data on it).
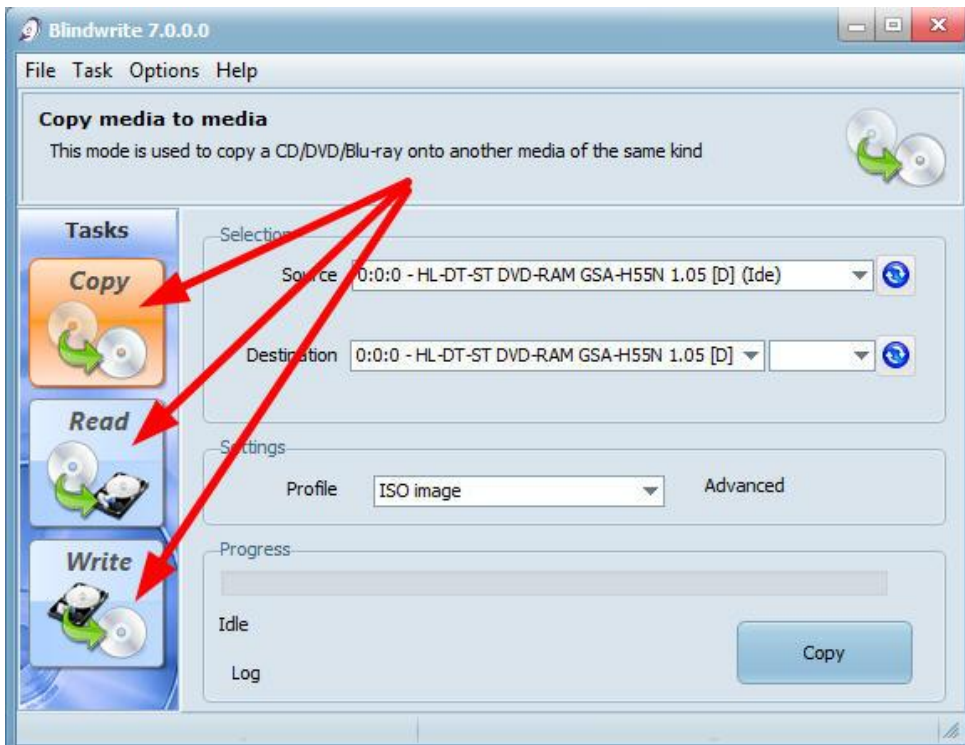
On the left side you will find the tasks **Copy**, **Read**, and **Write**. Each has a corresponding picture and each have different functions.

**Make an exact copy:** You can do this with just one burner if you do not have two, you will just be prompted to switch media after the copy has finished before burning. To it this way with one burner, a copy of the media will be stored on your hard drive then burnt back to a new black disk.

Any files copied onto your hard drive by Blindwrite will be stored as Blindwrite images. These images are a set of several files (depending on their size . . . etc). By default they are stored in My Documents/ Blindwrite and there your copied files ending in .B01, .B00, .B6I, etc. These images can only be used by Blindwrite (for burning) or by daemon tools (emulation).

Select the *Source,* the drive that contains the disk you want to copy, then select the *Destination,* the burner which should contain a blank media to burn contents onto. You can select the same source and destination, you will just need to put a blank media in the burner after the copying process has finished.

Click on *Copy*, the copying process will start immediately.

If you just one to extract a disk content, but don't need to burn it on another disk, insert the disk, then click on "*Read*".

If you need to make another copy of the same disk, simply insert a blank disk and click on "*Write*". You will be prompted to select the Blindwrite file that you saved before. The burning will then begin.

Please note that Blindwrite doesn't support protected disks.


Copy a DVD Video

Same as section above "Copy a Blu-ray Video"

*Options*
**Settings General** Set how often to check or an update on Internet, choose what you want to be done with image files when operation is complete, and what engine should do when presented with a rewritable media
**Sounds** option to enable voice prompts
**Language** select language for program to appear in
**Theme** Change theme interface color and texture


Burn a Blu-ray Video

By clicking on any of those two options, the CopyTo manager will open. All you need to do is to select your Blu-ray or DVD video, insert a disk and click on "burn".

To select your Blu-ray or DVD video go to the folder you want to burn and keep opening it until you find the file video_ts.ifo for a DVD or the index.bdmv for Blu-ray, once you locate that file (generally under the folders

DVD/VIDEO_TS or BDMV) open it the whole structure will be loaded into the manager (see this by clicking on the folder(s) you see in the manager).

Be aware that CopyTo will not convert your video. CopyTo will check the structure to make sure it appears to be correct and will then burn it to disk. If the disk does not play then it could be there is a problem with the files before even burning them. Make sure your video is in a format that will be supported by your player (most player will only play DVD/Mpeg format). If you need to convert your video and burn it to DVD that will be accepted by all players, please use the software ConvertXtoDVD: http://www.vso-software.fr/products/convert_x_to_dvd/
Same for Blu-ray, your file must be a Blu-ray file, it will be burnt on Blu-ray disk, to be read on Blu-ray players.

## Burn a DVD Video
Same as section above "Burn a Blu-ray Video"

### *Music*



## Play Multimedia files

By clicking here you will launch the free VSO Media player, a media player that supports video, audio and blu-ray files, as well as subtitles, and enables playlist creation and management. For more info on the player, please visit this page: http://www.vso-software.fr/products/vmp/vso-media-player.php

## Create an Audio CD

You can burn an audio CD with any audio or video file. If you insert a video, the audio will be extracted from it and be burnt as "audio" format only.
Simply add your files to your project (for more information on adding files see "how does the manager work page 7)
If you're not sure which files to add, you can play them with the imbedded player. You can rearrange the order of the tracks with the arrows at the bottom.
The software will give you indication of the length of all files to make sure you don' exceed the CD's storage space.
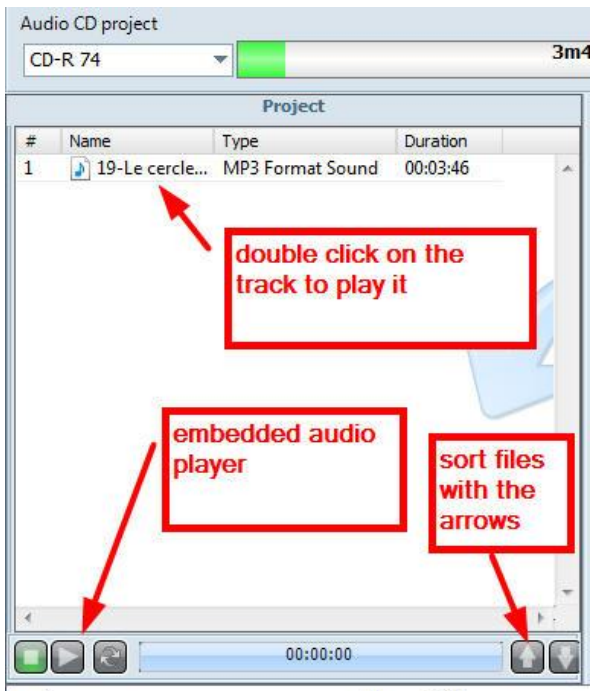
You can apply the some settings to your project, to find them go to **Settings** | **Audio CD**:
**Remove 2 sec gaps between audio tracks** is a typical audio CD contains 2 seconds of silence between each track (song), with this option checked these 2 seconds will be removed.
**Sound compressor** will ensure that all tracks will be played at the same sound volume.

## Copy an Audio CD

Please check "Copy a Blu-ray Video" on Page 12

## Create an MP3 disk

With this feature your files will be converted to MP3 and burnt to CD (audio and video files supported, if you insert a video, the audio will be extracted from it). Insert your files, select the conversion quality (see below) and click on burn. The conversion will start, then the project will be burnt.
 The same options as for the Audio CD are offered for the MP3 CD: you can listen to the tracks see above "Create an Audio CD"
Please note that the tracks may not be played in the same order as your selection on the CD according to the device that will play it. It is handled as a data disk, the content order cannot be fixed. Rename your files by alphabetical order (A for the 1st file, B for the second , etc) to make sure your order is respected while playing.
You will see that different quality settings are available:
Normal (128 kb), Good (192 kb), High (224 kb) and Best (320kb)
The higher the quality the more space it will take on the CD.

*Tools*



## Check burn drivers

Opens a window to check burn layers status get info on the drive status (bus type) and apply commands to your burner (open/close tray, unlock/finalize disk).

## Erase a disk

Opens a tool to erase disks (only rewritable disks):

### *Erase*

Clicking on *Erase* (which can also be found in the Tools Menu in CopyTo Manager) will give you the opportunity to erase a rewritable disk (CD-RW, DVD+RW, DVD-RW, BD-RE).
Select the writer which contains the disk you want to erase, and then select which mode you want to use for erasing: a fast but not thorough method, or a slow extremely thorough method that may take a long time. Click on *Erase Media* to start procedure. Do note that any time you will burn onto a RW disk, CopyTo will erase/format the disk for you, so that means if you want to burn on a RW disk.  In other words, there is no need to erase it before using it, it will be handled automatically before the burning by CopyTo.
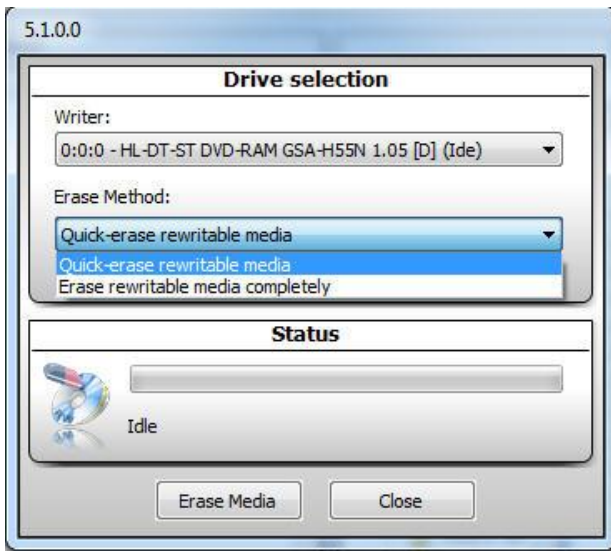
## Get disk and burner information

By clicking here you will be redirected to our website to download our free VSO Inspector: http://www.vso-software.fr/products/inspector/inspector.php   This tools shows you a lot of useful info about disk and burner.

## Change general settings

This is another way to access the Settings. For a detailed description of each settings option, please go to page 17

## *VSO products*



By clicking here, you access VSO Software's catalog. These software are NOT included with CopyTo, they are just linked here to help if you need to perform the following actions: convert videos /blu-ray to DVD, download streaming

content (free program) or create a slideshow of your pictures.  If you have other VSO products installed you can process various files on your computer by right clicking on them and seeing the VSO logo appear in the contextual window and selecting the corresponding action you would like to do with a VSO product.  For example if you have VSO Media Player installed as well as ConvertXtoDVD alongside CopyTo, if you right click on a video file you can find the two options next to the VSO logo to Play, Convert, or Burn the file.
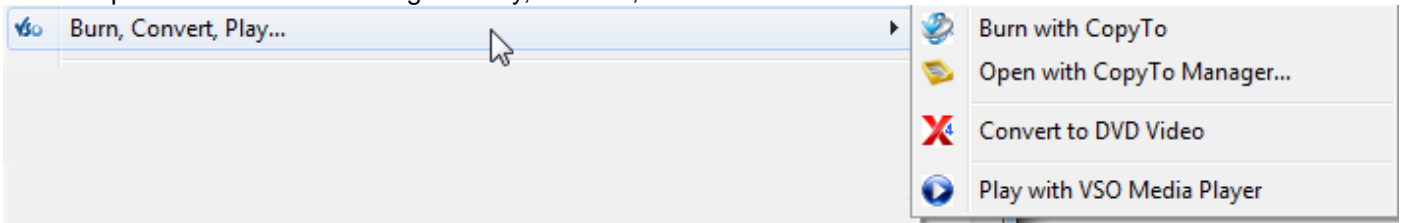


Here is a description of each VSO product displayed on this section of the Starter:

## Converter your DVD videos

To make copies of DVD movies, use our DVD converter ultimate: you will be able to convert the DVD (with bonus, subtitles, etc) to DVD, Avi, Mkv, PS3, Xbox and Apple formats.
http://www.vso-software.fr/products/dvd-converter/dvd-converter.php

## Convert your Blu-ray videos

To make copies of Blu-ray movies, use our Blu-ray converter ultimate: you will be able to convert the Blu-ray (with bonus, subtitles, etc) to DVD, Avi, Mkv, PS3, Xbox and Apple formats.
http://www.vso-software.fr/products/bluray-converter/bluray-converter.php

## Create a slideshow with your photos

Use PhotoDVD to create animated slideshows of your pictures, with music, comments, transitions and additional edition features.
http://www.vso-software.fr/products/photodvd/photodvd.php

## Convert your movies to DVD

Convert any movie file to DVD , burn it and watch it on your TV! With the ability to add subtitles, add a menu, merge files together, cut unwanted parts, control brightness, etc, it is a complete tool to convert to DVD:
http://www.vso-software.fr/products/convert_x_to_dvd/

## Download audio/videostreaming

Download any streaming video off the internet with VSO Downloader. It automatically detects live stream, and donwloads them to your PC. There is also a conversion option for converting to MP3 and DVD.
http://www.vso-software.fr/products/downloader/vso-downloader.php

## CopyTo Settings

CopyTo's settings, also called "CopyTo Tuner" can be accessed either via CopyTo Manager or CopyTo's start menu group, in the **Tools**.

### CopyTo Tuner

### *General*
**Close CopyTo Starter when a program is started,** check this item if you always want to keep the starter open even after you have selected the project you want to start.

*Language:* Here you can select your preferred language for CopyTo's user interface. This setting is also used for CopyTo Manager.
*NOTE: To make the changes effective, you may have to restart the Manager.*

*Media Statistics:* Gives you option to choose whether or not you give VSO Software permission to collect your burning information. Here is more information about last option "Allow VSO-Software to collect media statistics": In order to improve the quality of our software, and to establish a chart of good media based on the end user's experience, we are collecting media and hardware information. Each time a burn process has been finished, information about the process (software version, used writer and media, success/failure) is submitted to our server. As an internet connection is required, you should only activate this feature if you have a permanent connection.
NOTE: We do not collect any information that may help to identify a given computer or person!

*Sound Events*
**Play Sound Events:** Here you can specify an audio file, which will be played after a disk has been written. If unchecked, no sound will be played. You can upload your own audio files if you wish.
**Temporary folder:** If automatic is checked, CopyTo will choose the best place for temporary files automatically. If checked "Manual", you will need to specify a place yourself.
**Clean temporary files:** Delete all ISO images created by CopyTo from your hard drive.

**Burn Engine**

**Interface:** here you can set your preferred settings for the writing engine window: show the advances user interface, windows always on top, show details
**After writing:** apply your preferred settings for the software behaviour once the writing is over: Do not close status window, eject the disk, prompt for another copy of the same disk, or open VSO inspector to check the disk (if installed on computer)

*Disk Label*

**Prompt to edit the label:** Before every writing process you are asked to enter a volume name (label) for the disk

**Auto-assign a label:** CopyTo sets the label automatically. The following options are possible:
• Fixed name: The specified text is used as label every time (i.e. CDROM)
• Fixed name + date: The specified text is combined with the current date (i.e. CDROM_20030131)
• Date: The current date is used as label (i.e. 20030131)
• Source name: The name of the containing folder is used as label (i.e. DATA)
• Source name + date: The name of the containing folder is combined with the current date (i.e. DATA_20030131)

*File System*

**Warn if a file has changed after caching:** If checked, a warning is displayed in case files have been changed after caching. You should leave this option checked, as the writing process may fail if a file is changed after it has been cached.

**Include system files:** If checked, system files are written to the disk. If unchecked, they will be ignored.

**Include hidden files:** If checked, hidden files are written to the disk. If unchecked, they will be ignored.

**Preserve path name:** If checked, the folder's full path name will be preserved. For example, if you write folder C:\Data\Projects, the CD will also contain a folder Data with subfolder Projects. If unchecked, only the Projects folder will be written to the CD.

**File systems to include on the disk**

**ISO 9660 (MS-DOS):** This format is required for the disk to be readable under DOS.

**Joliet:** This format is required for long filenames (Windows 95 and higher) and Asian characters. NOTE: If unchecked, long filenames will not be written correctly.

**UDF 1.02:** This format is required for very large files. NOTE: If you write a DVD movie using a Video DVD project in CopyTo Manager, this option will be used automatically.

**CGMS:** This option is only required for video DVD. NOTE: If you write a DVD movie using a Video DVD project in CopyTo Manager, this option will be used automatically.

**ISO file version:** If checked, the file version (normally "1") will be written for ISO 9660 file format.

**UDF2.**5: this setting is not visible, it is activated only if necessary. (Blu-ray video files)

*Rewritable disk*

**Erase RW when needed, without warning:** If checked, rewritable disks are erased automatically if they contain data.

**Erasing method:**
• Quick: Only the table of contents of the RW is erased (Standard)
• Slow but safe: The RW will be completely erased (this might take very long)

### *Burning devices*

Here you can specify your preferred writers for Audio/data disks and one for DVD Video and Blu-ray.

**Prompt (Data and MP3):** If checked, you will be prompted to select a destination writer before each writing process.

**Prompt (Audio CD):** If checked, you will be prompted to select a destination writer before each writing process.

**Prompt (DVD Video and Blu-ray):** If checked, you will be prompted to select a destination writer before each writing process.

**Display write speed selection dialog:** if the write speed is specified the dialog box to set the write speed will always be displayed when starting CopyTo.

**DVD-R SAO first:** Will use this writing method first (instead of packet writing)

**Default Burning Speed:** Select your preferred speed settings for burning. Please note that the speed selected may or may not be used if the speed is not supported by either drive or disk, if the selected speed cannot be used, then the one closest will be picked instead.

**Check VSO Driver**…this will open the pattin Couffin program to check your burn drivers and apply some commands

### *Audio CD*

**Remove 2 sec gaps between audio tracks (Dance Mix):** A typical audio CD contains 2 seconds of silence between each track (song), with this option checked these 2 seconds will be removed.

**Sound compressor:** (adjust loudness: this will ensure that all tracks will be played at the same sound volume.

### File caching

Here you can specify which data will be cached. Before writing, an ISO image will be created on your hard drive for caching. This is recommended for all sources, which cannot be accessed with sufficient speed to burn.

**Files on network:** Files from network sources are cached (default).

**Files from removable media:** Files from floppy disks, CD-ROM, memory cards, etc. are cached (default).

**Files smaller than the following size (KB):** Files smaller than the specified size (in KB) are cached (default).

**All files:** All files are cached without exceptions (for slow hard drives).

### *Shell Integration*

**Add "ISO File" destination to drive list:** If checked, files will not be written to a medium, but into an ISO image, which can be burned later or mounted as a virtual drive (i.e. with Daemon Tools).

**Create/continue multisession disk:** If checked, multissession disks are not closed. This means other sessions (data and other files) can be written to the medium.

**If erasable media is detected, prompt to erase it:** If checked, CopyTo will ask to erase the recordable, if you insert a multisession disk.

**If a multisession disk is inserted, what shall the engine do?**
• **Ask what to do**: When writing to a multisession disk, a choice dialog is displayed.
• **Eject the disk, and require a blank one**: CopyTo will not write to the disk, but asks for a blank one.
• **If there is enough space left, write the data and try to keep the disk writable:** If there is enough free space, data will be written to the disk and it is not closed, to make further sessions possible.
• If **there is enough space left, write the data and close the disk:** If there is enough free space, data will be written to the disk and it is closed. There are no further sessions possible.

**Keep Volume name and description from previous sessions** check this if you want the settings from the past session to be kept.

**Import existing data with the following rule**: select the default behavior of your multisession disk, whether you want to always or never replace the files already on disk, or replace the files if size allows.

### *Manager Settings*

**Use size info colors in file explorer**

**Enable Multi-Drive burn:**

**Use File Depot**: the file depot is automatically imported during project creation. Files which are copied into file depot via Windows Explorer appear in your project.

**Ask to include stand alone player in projects**: if checked, you will be asked if you want our VSO media **p**layer to be included in your project if there is enough space on the disk

### *About*

Shows copyright and version information, you can enter your key here to register the software.

# FAQ

**What is the importance of the type of disks I use?**
What type of disks used can make a big difference in your burning results. There are so many brands of disks on the market today that it is very easy to find what we call poor or cheap media/disks, simply implying that the quality of those disks are not very good. VSO has been collecting information about media statistics and also media and drive compatibility. Via VSO Inspector under the media tab you can click on "Query Database" to see what the success rate is for the drive and media you have selected. Currently on the market Verbatim and Taiyo Yuden media have a good reputation on the market.
Optical drives (burners) can be picky so when you find something it likes, giving good results stick with that type and brand of media.

It can happen to fall upon a bad batch of disks and none of them will be good at all. These can basically be tossed into the garbage; you can try and get a refund by the manufacturer.
Other info: Double layer media is less reliable than single layer.
+RW are more reliable than –RW
+ R better than -R
**Compatibility**

Not all software is compatible with every type of disk. CopyTo is compatible with all types of writers and disks.
R stands for Recordable
RW stands for Rewritable (media can be erased and used again).
For more information on DVD Media check out: [http://www.videohelp.com/dvd](http://www.videohelp.com/dvd)
Simply because CopyTo is compatible with these formats this does not mean you will be able to burn them, because if your burner is not compatible with the media you are trying to use, the burn will be unsuccessful.
Same applies when trying to play your burned disks. The disk player must also be compatible with the format of the disk.

If you would like our advice on buying a burner please contact our support.

**Double Layer and CopyTo**
*What is Double Layer Media?*
A Double Layer media is one with two layers where data can be stored. These two layers are found on the same side of the media, (the first layer is semi-transparent to allow the second, underneath to be read). Double layer media can hold twice the amount of data compared to an ordinary single layer disk. This is an evident advantage when trying to burn very long movies. Most commercial movies are 9 GB.
Do note that if you plan on using double layer media do pay attention to compatibility issues. First your DVD Burner must be compatible with double layer media as well the software used to burn the media with. All DVD players are supposed to be able to read double layer media, but as you may find with experience this may not always be the case.
*Reading the Double Layer Media*

Burning a double layer media, the layer change can be made at any point in the data being burned (this does not have to be at an intermission or preset chapter). For double layer media there is no guarantee that there will be no gap when switching from first layer to second layer while viewing the media. This gap can be unnoticeable or freeze for a tenth of a second or more (up to four seconds). This depends on the media player as well as the set up of the double layer media before burned.

Using double layer media with CopyTo is really no different than burning with any other single layer media. The placing layer break is done automatically by CopyTo. It is done based on various criteria allowing for the change between layers to be nearly invisible when watching with a DVD player.

**Blu-ray**

CopyTo is compatible with Blu-ray Media. Of course you need a Blu-ray burner and disks.

## Technical Support

From this page http://www.vso-software.fr/support.php you will find various ways to get help.   There is an email form for all technical support if you would like to send in directly to VSO.  There are links to various forums where you can post a thread or read threads from other users of CopyTo. There is another FAQ for more troubleshooting, and more tutorials in case you need help with another one of our products

## Troubleshooting

If you run into problems when using CopyTo go through this checklist to rule out any of these factors:
1) Are you using the latest version of CopyTo? Go to "Settings" and the about tab to see what version you are using, then check on http://www.vso-software.fr/download.php to see if your version corresponds with the latest version available. New version release means, better software, fixed bugs, and better overall compatibility. Therefore it is always better to use the latest version available.

2) If you encounter an error, make sure compatibility is not an issue. Check to make sure software and hardware are compatible, software and disks, as well as disks and burner.

3) Do you have the latest firmware for your hardware (burner)? If you are not sure, check the information on this page: http://www.firmwarehq.com/

4) If you need a more detailed checklist go to: http://www.vso-software.fr/faq.php#technical

## Upgrades

Each key allows one year of free upgrades beginning from the date of purchase. After this year, you will be contacted with a special renewal offer, or continue to use the last working version. The version doesn't expire after one year for registered users, if you need to reinstall your program later on, contact us and we will provide the latest working update for your license.
If you have the Goldmembership or the CopyTo lifetime subscription, you are entitled to use all current VSO-Software products as well as upcoming ones for your lifetime.

## Command line and SDK available

Our SDK is available for integration in other software. Please read this page for more information:
http://www.vso-software.fr/products/burningsdk/burning_sdk.php

## Copyright